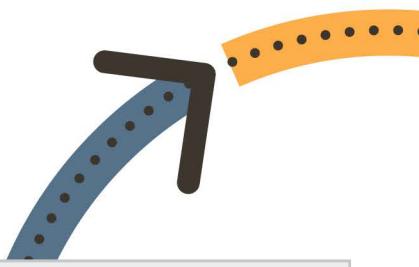


Name of organisation/service

Author

Clear purpose and focus



Follow up

Engagement activity



Informing change

Analysis



Views and voices

Quotes from your service users. What has changed?