

# Services Directory: Support for Modern Slavery Survivors in Greater Manchester



## Introduction

This directory has been created to improve awareness of support available for those affected by Modern Slavery and has been produced by Causeway as part of the Greater Manchester Anti-Slavery Forum.

It aims to serve as a centralised resource to:

- Illustrate the support available for survivors throughout the region
- Facilitate access to vital services for survivors in their recovery
- Clarify eligibility criteria for services to ensure that all eligible survivors are aware of and can access the support they may need
- This includes services that are not specifically tailored for survivors of Modern Slavery – for example, domestic abuse & alcohol and drug use.

All services have given consent for us to share their information. It is the responsibility of members to keep the directory up-to-date, please let us know if you faced any issues with accessing information from this Directory. If any information needs changing, updating or you'd like to be added to the directory, please contact [Mischa.macaskill@wearecauseway.org.uk](mailto:Mischa.macaskill@wearecauseway.org.uk).

## Emergency Numbers

### Police, Ambulance, Fire Service:

In an emergency, call 999

In a non-emergency, call 101

### Modern slavery & exploitation helpline:

The National Modern Slavery Helpline is a free, 24/7, confidential helpline which provides advice and guidance on potential issues regarding exploitation. This helpline is for professionals, the public and potential victims and survivors.

Call 08000 121 700

Report concerns online or on the app

<https://www.modernslaveryhelpline.org/>



### Modern Slavery Referral helpline:

For referrals and advice from The Salvation Army, call 0800 80 8 3733 (available 24/7)

### Gangmasters and Labour Abuse Authority (GLAA)

As a regulator with enforcement capabilities, GLAA investigates worker exploitation across the UK, disrupting criminal activity and supporting workers who have been abused.

You can let them know about any form of labour abuse or mistreatment of workers, labour providers operating without a licence or a business using an unlicensed gangmaster.

To report concerns, call 0800 432 0804 or access support online: [www.gla.gov.uk](http://www.gla.gov.uk)

## The National Referral Mechanism

The NRM is the government framework for identifying and supporting potential victims of Modern Slavery.

A potential survivor must be referred to the NRM by a First Responder. This includes the police, UK Visas and Immigration, local authorities, GLAA, Salvation Army, Medaille Trust, and Barnardo's. First Responders gather information to understand what has happened to a survivor, they refer victims to the NRM via the online process.

Adults who are recognised as a potential victims of modern slavery through the NRM have access to specialist-tailored support for at least 30 days while their case is considered, which may include:

- Access to relevant legal advice
- Accommodation
- Protection
- Independent emotional and practical help

The Salvation Army, and several subcontractors currently deliver support in England and Wales. The organisations delivering this support in Greater Manchester are Causeway, Medaille Trust, and St John of God. For children up to the age of 18, the support is delivered by Barnardos.

There are other organisations providing support across the region. You can see more about these organisations in this Directory.

## Support Services – By category

### Advocacy/Casework

**Barnardo's National Counter Trafficking Centre (Independent Child Trafficking Guardianship (ICTG) Service)**

**British Red Cross (Refugee Support)**

**Causeway Charitable Services**

**National Ugly Mugs**

**NESTAC (SOS Clinic and Guardian Project)**

**Medaille Trust Moving On Project**

### Community and Wellbeing Support

**Booth Centre**

**British Red Cross (Refugee Support)**

**Causeway Charitable Services**

**NESTAC (SOS Clinic and Guardian Project)**

**Medaille Trust Moving On Project**

### Drug and Alcohol Advice/Support

**Booth Centre**

### Education/Employment

**Booth Centre**

**Diversity Matters North West**

**Bright Future Co-operative**

### Gambling Harm

**Chapter One**

### Health Services (Mental Health and Counselling)

**Barnardo's National Counter Trafficking Centre (Independent Child Trafficking Guardianship (ICTG) Service)**

**Booth Centre**

**Diversity Matters North West**

**NESTAC (SOS Clinic and Guardian Project)**

## **Health Services (Sexual and Physical Health)**

**NESTAC (SOS Clinic and Guardian Project)**

## **Housing Advice/Support**

**Hope at Home**

## **Interpreters**

**Diversity Matters North West**

## **Legal Advice/Support (Immigration)**

**Booth Centre**

**RESS (Restricted Eligibility Support Service)**

## **Legal Advice/Support (other)**

**National Ugly Mugs**

## **Support Following Crime, Harm and Victimisation**

**National Ugly Mugs**

## **Training for Professionals**

**Barnardo's National Counter Trafficking Centre (Independent Child Trafficking Guardianship (ICTG) Service)**

**Booth Centre**

**Hope for Justice Training**

## **Volunteering**

**Booth Centre**

# Full Service Directory

## Barnardo's National Counter Trafficking Centre (Independent Child Trafficking Guardianship (ICTG) Service)

Provides specialist support for children who have been trafficked. The service is written into Modern Slavery Act (section 48) and includes direct and indirect support for any child who has been trafficked and/or exploited.

**Contact number:** 0800 043 4303 (24 hr Support Line (for professionals to get advice or refer a child))

**Website:** <https://nctc.org.uk/>

**Eligibility:** Child aged up to 18 years old, where there are concerns about trafficking and/or exploitation.

**Referral Process:** <https://nctc.org.uk/#trafficked-referral-form>

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan.

## Booth Centre

Provides a warm welcome, an opportunity to belong, to gain a purpose and rebuild lives. Our programme includes activities such as volunteering, creative projects and sports, as well as training and help to gain employment.

**Contact number:** 0161 835 2499

**Contact email:** [alix@boothcentre.org.uk](mailto:alix@boothcentre.org.uk)

<https://www.boothcentre.org.uk/>

**Eligibility:** Over 18s only

**Referral Process:** Drop in or call number above.

For homelessness prevention support (non-statutory): <https://www.boothcentre.org.uk/community-hub.html>

**Where service operates:** City of Manchester (but anyone can access the Booth Centre through the Drop-In from any area)

## Bright Future Co-operative

A fast-tracked, supported employment programme for survivors of Modern Slavery. Survivors have four-weeks of increased support as they start in the role, with the aim of survivors gaining permanent employment.

**Contact email:** [info@brightfuture.coop](mailto:info@brightfuture.coop)

**Website:** <https://www.wearecauseway.org.uk/modern-slavery/services/bright-future-co-op/>

**Eligibility:** Right to Work, Bank Account, Stable Accommodation, Stable Mental Health

**Referral Process:** Referrer Member organisations – to become a member and access Bright Future Co-operative, email [info@brightfuture.coop](mailto:info@brightfuture.coop)

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan

### British Red Cross (Refugee Support)

Assists refugees, asylum seekers and other vulnerable migrant settle in their local areas. We offer casework support, destitution support, ESOL classes, social space, family reunion travel assistance, information sessions, signpost and refer to various organisations, etc.

**Contact number:** 0161 888 8932

**Contact email:** [gms@redcross.org.uk](mailto:gms@redcross.org.uk)

**Website:** <https://www.redcross.org.uk/get-help/get-help-as-a-refugee/contact-your-local-refugee-service>

**Eligibility:** Asylum seekers, refugees or any vulnerable migrants aged 18+

**Referral Process:** Self-referral, through advisors or through [gms@redcross.org.uk](mailto:gms@redcross.org.uk)

**Where service operates:** Bury, City of Manchester, Oldham, Rochdale, Tameside, Trafford

### Causeway Charitable Services

Provides outreach, accommodation and reach-in support for survivors of modern slavery in the NRM. Also provides post-NRM support through LifeLine and LifeLink for community integration and recovery. Bright Future supports survivors through safe and sustainable pathway to employment.

**Contact number:** 03333 055 336

**Contact email:** [info@wearecauseway.org.uk](mailto:info@wearecauseway.org.uk)

**Website:** <https://www.wearecauseway.org.uk>

**Eligibility:** Dependent on Service, see website: <https://www.wearecauseway.org.uk/modern-slavery/services/>

**Referral Process:** Dependent on service as above, please email for more information

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Wigan

### Chapter One

Offers advice and support for individuals affected by gambling harms. This online resource will help you understand the causes of gambling harm, and where to access the right help – free from gambling industry influence.

**Website:** <https://www.chapter-one.org/>

**Where service operates:** Online

### Diversity Matters North West

Offers support to South Asian Women in Tameside around training, learning and employment, health and wellbeing (including the wider social determinants of health) and for women in crisis- those who are suffering from domestic abuse and mental health.

**Contact number:** 0161 368 3268

**Contact email:** [info@diversitymattersnw.org.uk](mailto:info@diversitymattersnw.org.uk)

**Website:** <https://www.diversitymattersnw.org.uk>

**Eligibility:** – <https://www.diversitymattersnw.org.uk/projects/women-supporting-women-peer-mentoring-project/>

**Referral Process:** – 07549 956 567 (multilingual mobile - Info around Women Supporting Women project)

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan.  
However Women Supporting Women Project is Tameside only, Women's community interpreting is Greater Manchester wide.

### Hope at Home

Provides safe homes for survivors of modern slavery by offering a range of innovative accommodation options in collaboration with other organisations.

**Contact number:** 07566 778366

**Contact email:** [ruth@hopeathome.org.uk](mailto:ruth@hopeathome.org.uk)

**Website:** [www.hopeathome.org.uk](http://www.hopeathome.org.uk)

**Eligibility:** <https://www.hopeathome.org.uk/referral-eligibility-criteria>

**Referral Process:** Must be referred by a professional ((cannot be self-referral) and must be over 18 years old. For more information, visit the website <https://www.hopeathome.org.uk/guidance-for-referrals/>

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan

### Hope for Justice Training

Provides training to professionals by equipping those who are specialists in their own field with relevant, comprehensive, accredited and practical guidance. This is with the goal to increase the number of victims identified and improve the trauma-informed response and help offered by all organisations.

**Contact number:** 07921 454 596 // Alister Bull, Training Manager

**Contact email:** [training.uk@hopeforjustice.org](mailto:training.uk@hopeforjustice.org)

**Website:** [www.hopeforjustice.org/training-uk/](http://www.hopeforjustice.org/training-uk/)

**Referral Process:** Email Alister for more information on accessing training for your organisation

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan

### Medaille Trust, Moving On Project

The Moving On Project provides long-term, community-based support to men and women affected by or at risk of modern slavery. It focuses on meeting the multiple and changing needs of vulnerable survivors, many of whom are from ethnic minority, refugee, and asylum backgrounds. Our community-based team work directly with clients and support them concerning their self-identified needs.

**Contact email:** [p.smrckova@medaille-trust.org.uk](mailto:p.smrckova@medaille-trust.org.uk) / Petra Smrckova – Local Coordinator

**Contact number:** 07951 493 559

**Website:** <https://www.medaille-trust.org.uk/our-work/protect/moving-on-project>

**Eligibility:** Survivors leaving statutory support, survivors who choose not to enter NRM, survivors who are vulnerable to violence, abuse and exploitation, survivors with positive or negative CG

**Referral Process:** email coordinator and request a form

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan

### National Ugly Mugs

national service providing support for sex workers, or people selling or exchanging sex or sexual services for money or other resources. We are able to take reports of crime, harm and violence experienced by sex workers, and share these as alerts to other members.

**Contact number:** 0161 629 9861

**Contact email:** [admin@nationaluglymugs.org](mailto:admin@nationaluglymugs.org)

**Website:** <https://nationaluglymugs.org/>

**Eligibility:** Anyone who is a sex worker, or who exchanges sex or sexual services for money our resources, is eligible to become a member of NUM. This includes all backgrounds, genders, and forms of sex work.

**Referral Process:** – <https://members.nationaluglymugs.org/register?from=wp>

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan

### NESTAC (SOS Clinic and Guardian Project)

Work alongside women aged over 18 to address cultural health beliefs and develop coping strategies for trauma resulting from Female Genital Mutilation, Forced Marriage, Honour-Based Violence, Domestic Servitude, and related issues.

**Contact number:** 01619756009

**Contact email:** [Enquiries@nestac.org.uk](mailto:Enquiries@nestac.org.uk)

**Website:** <https://www.nestac.org.uk/get-support>

**Eligibility:** <https://www.nestac.org.uk/get-support>

**Referral Process:** <https://www.nestac.org.uk/referral>

Self- referrals: contact us directly on 07449651677 or send an email to [guardiansafeguard@nestac.org.uk](mailto:guardiansafeguard@nestac.org.uk)

**Where service operates:** - City of Manchester, Rochdale, Salford, Stockport

### RESS (Restricted Eligibility Support Service)

Person-led support, advice and signposting for people experiencing or at risk of homelessness as a result of their immigration status. People who have restricted eligibility receive immigration advice and representation through Greater Manchester Immigration Aid Unit and floating support through Boaz Trust and Booth Centre.

**Contact email:** [ress-referralsgm@boothcentre.org.uk](mailto:ress-referralsgm@boothcentre.org.uk)

**Website:** <https://www.boothcentre.org.uk/restricted-eligibility-support-service.html>

**Eligibility:** Non-UK Nationals with restricted eligibility, aged over 18, who are at risk of homelessness or experiencing homelessness. Not suitable for families.

**Referral Process:** Self referral and professional referrals accepted:  
<https://form.jotform.com/230722721343043>

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan



### The University of Manchester (Department of Criminology)

Specialises in a range of research and evaluation on topics including modern slavery and exploitation, domestic abuse and migration. Track record of collaborating with the public and private sector across a range of projects. Can provide tailored training on the above topic areas, e.g. awareness raising, latest research and policy developments.

**Contact email:** Jon Davies: [jonathan.davis-4@manchester.ac.uk](mailto:jonathan.davis-4@manchester.ac.uk) , Rose Broad: [rosemary.broad@manchester.ac.uk](mailto:rosemary.broad@manchester.ac.uk)

**Website:** <https://www.socialsciences.manchester.ac.uk/criminology/>

**Eligibility:** any organisation that is seeking research support or similar collaboration

**Referral Process:** email Jon and Rose directly

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan

### We Are Survivors

Survivor focused, voluntary sector organisation that aims to create and facilitate safe spaces for male (including trans and non-binary individuals) survivors of sexual abuse, rape and sexual exploitation across Greater Manchester.

**Contact number:** 0161 236 2182

**Contact email:** [support@wearesurvivors.org.uk](mailto:support@wearesurvivors.org.uk)

**Website:** [www.wearesurvivors.org.uk](http://www.wearesurvivors.org.uk)

**Eligibility:** Male (including trans and non-binary individuals) survivors of sexual abuse, rape and sexual exploitation, who are over the age of 18.

**Referral Process:** Self referral and professional referrals accepted: <https://www.wearesurvivors.org.uk/support-services/#referral>

**Where service operates:** Bolton, Bury, City of Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford, Wigan