Salford Safeguarding Children Partnership

THE LISTENING HUB

Name of organisation/service

Salford City Council- Housing Safeguarding Team

Author

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Clear purpose and focus

Purpose was to review the current version of the Thriving Families Tool to reduce the document size and re-design to make the ducument more family friendly, capturing the views and voice of children and young people.Based on feedback from long term impact work, the aim was to deveop a more engaging and visually appealing tool.

Engagement activity

Multi-agnecy work:

Engaged with P4PC throguh a workshop session in summer 2025 at Buile Hill.

This was a multi-agency workshop attended by neglect champions and P4PC reps.

Analysis

The parents provided feedback on the existing Thriving Families Tool and had the opportunity to review and inital proposed draft that had been created by the multi-agency group. There was mixed feedback about the proposed draft - some parents felt that it was more appealing to children and didn't feel that the format was suitable for most parents.

Informing change

The views expressed have been taken into consideration and the plan has been adapted and re-directed.

The ongoing plan is to develop a suite of tools that can be used depending on the family context and language and ability of parents/carers.

Follow up

There has not been any follow up to date as work is ongoing to take views into account and consider options for moving forwards.The plan would be to update P4PC once it is clear what the future of the tool will be.

Views and voices

Quotes from your service users. What has changed?

Suggested this be the child version but also accepted families are different and maybe good to ask a family which version they would prefer to use-the group queried what level parents are functioning at in terms of their own literacy.

Not one size fits all- could feel patronising to some but useful to others

It's an engaging tool, inclusive of children and diverse families

Like the all about us that it's child accessible and uses positive wording

Like the language, it's visually better and that it's owned by the family