Salford
Safeguarding
Children Partnership

THE LISTENING HUB

Name of organisation/service

SSCP

Author

Joanne Horton, SSCP Participation Lead.

Clear purpose and focus

Following a Listening Hub consultation event in late 2021, a recommendation was made to co-produce with young people some guidence for professionals about Online Safety; to improve practitioners and adults understanding of young peopels experiences of the online world.

Follow up

This piece of work with the young people has now concluded. However, web analytics can be used to compare page views over the coming months to identify any increase in use and access to the updated information. The pages will be reviewed and updated periodically and in line with any significant changes in legislation, guidance or feedback.

Engagement activity

In June 2022 project planning started with initial dicussions held at the youth council. The youth coucil participated in an acitvity to identify key messeges to share with adults about the online world. This was completed in October 2022. In November 2022 quotes from a young persons gaming group were obatined.

Informing change

The SSCP web pages were reviewed and updated with the E-safety safeguarding specialist. The page for young people was re-wrtten and renamed 'The Online World and You' and in April 2023 a new toolkit for professionals was added to the E-safety page. Quotes from the young people also feature on the parents e-safety information page of the website.

Analysis

Young people identifed different aspects of the online world that they felt adults didn't always understand (see 'Views & Voices section). As part of this they also idenfied more training around e-safety for adults/ professionals.
They also suggested peer to peer training videos to improve online safety for young people.

Views and voices
Quotes from your service users. What has changed?

Some key messges priorities the young people identified for adults to know included:

- How easy it is to access online and put yourself at risk
- That 'settings' (on devices) are misunderstood by adults.
- Safety in online communities
- Signs of grooming
- How fast everything happens online
- Misconceptions about online relationships
- Some pronogrpahy is tagetted for young people