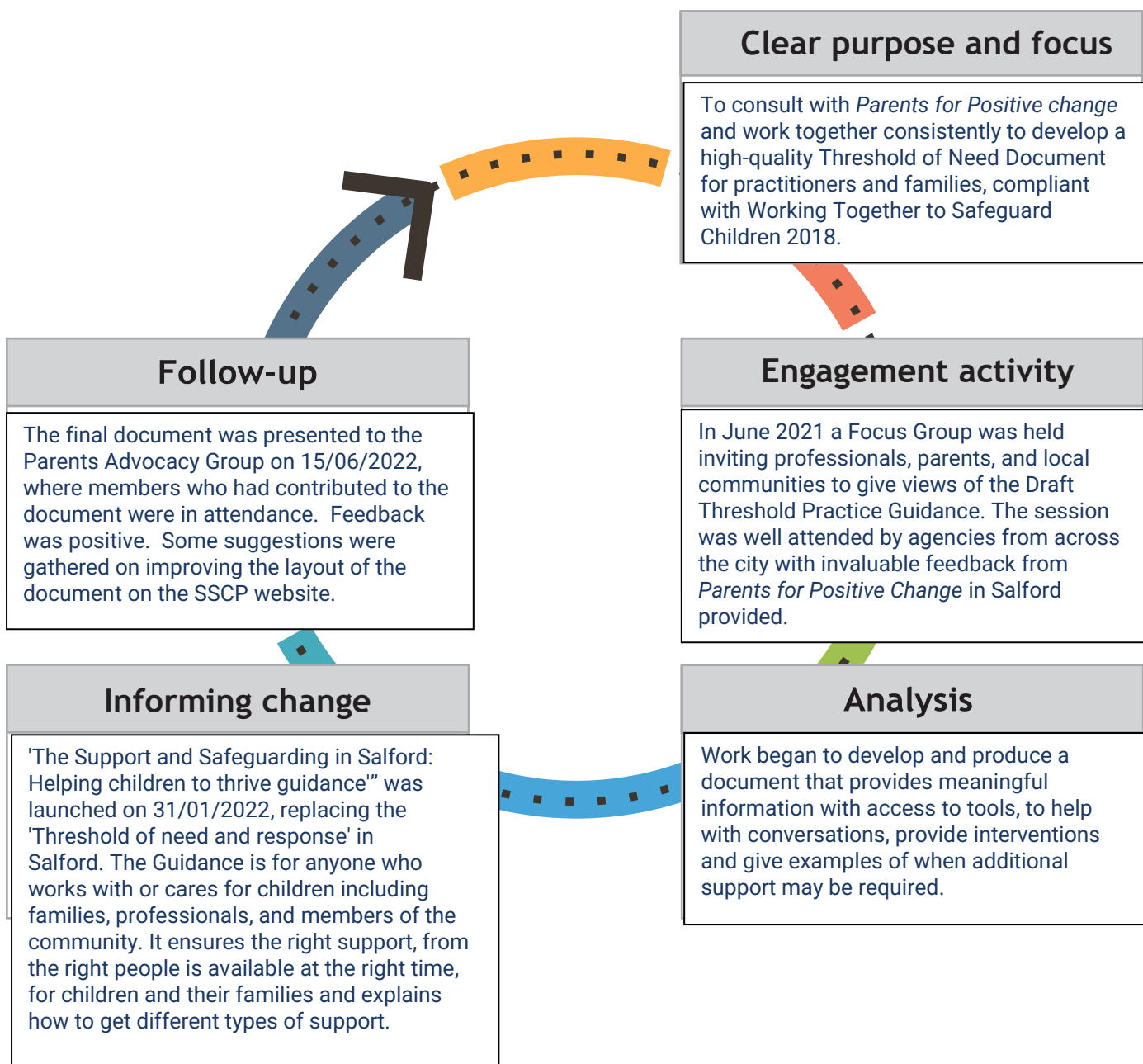


Making a difference in Salford: The ListeningLoop



Views and voices

Quotes from your service users. What has changed?

Feedback on the draft:

- The document is readable and straightforward with no terminology that needs further explanation.
- There is enough detail regarding types of support available.
- Language and tone is non-threatening

Feedback on published document:

- The new model is better because its more about help.
- The new model matches other models in Salford.
- The language used is better than before.
- It is a large document so It would be good to book mark the contents pages.