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## Supported Housing

The service supports anyone with a housing need, this includes rough sleepers, people under A Bed Every Night (ABEN), Care Leavers, hospital and prison discharges, recently granted refugees and anyone whom, the City Council has a statutory duty to under homelessness legislation. In addition to this, the service runs regular outreach visits to rough sleepers who may not at that point have approached Housing Options. For further guidance on any support queries please speak to a duty officer at Supported Housing by calling 0161 607 1620 or emailing [SupportTen@salford.gov.uk](mailto:SupportTen@salford.gov.uk)

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## Veterans

The service has been working to source specific properties for our veterans so they can be accommodated and supported by our Veterans Champion. We are working closely with Royal British Legion, SSAFA and other agencies to continue to support this client group.

If you are working with anyone who is a veteran and would benefit from specific veteran support, then please contact Rebecca Holden on 0161 607 1620 or email

[SupportTen@salford.gov.uk](mailto:SupportTen@salford.gov.uk)

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## Statutory duty under Homelessness

If in housing need, households will first have a homeless assessment completed by Housing Options. If the household has nowhere to stay, a decision will then be made to either place in temporary accommodation (which can include B&B outside of Salford) or a referral for A Bed Every night. The Supported Housing Officers will then take over support. Households who are owed this statutory duty are accommodated in temporary accommodation whilst being supported to find permanent homes. To access temporary accommodation and support, households must first have a homeless assessment by Housing Options (0161 793 2020).

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## ABEN — A Bed Every Night

This a Greater Manchester Scheme set up by the Greater Manchester Mayor Andy Burnham. Anyone whom the City Council doesn't have a statutory housing duty to, but who will be street homeless will be accommodated under ABEN. The responsibility of ABEN is City Council wide, but in Salford it is delivered by the Supported Housing Service. Salford has 179 funded bed spaces to accommodate people under ABEN. Due to demand these bed spaces are always filled. Each person must have had a homeless assessment first by Housing Options. For any queries or further advice please phone Supported Housing on 0161 607 1620 or email [ABEN@salford.gov.uk](mailto:ABEN@salford.gov.uk)

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## Rough Sleeper Initiative

Within Salford this team has brought down rough sleeping by 90% over the past 2 years and has managed to move 111 people from the street and into permanent accommodation. The team conducts early morning outreach to reported sleep sites and will work with anyone they find to help them adjust to life off the street. This team has around 50 self-contained temporary properties to move people into. Contact the Rough Sleeper Team 0161 607 1620, or email: [RoughsleeperTeam@salford.gov.uk](mailto:RoughsleeperTeam@salford.gov.uk)

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## Domestic Abuse

The service has a number of properties that are fitted with extra security measures, such as anti-arson letterboxes, so that people fleeing domestic abuse can live in safety. The properties are independent houses and flats spread throughout Salford. Using this type of property means that we can accommodate all genders fleeing domestic abuse, as a lot of refugees will only accept female victims. To access this accommodation the person must have had a homeless assessment by Housing Options (0161 793 2020).

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## Local Authority Asylum Seeker Liaison Officer (LAASLO)

The service works with refugees who are having to navigate through different government agencies to ensure that a household isn't left destitute once granted refugee status. This is a central government funded scheme to try and tackle a very real and very worrying issue. Although the name suggests we work with asylum seekers, we don't. This name is the title given by the Government for these Officers. LAASLO referrals to the service will often come following a homeless assessment with Housing Options.

Should you need some advice for a refugee then the LAASLOs can be contacted on 0161 607 1620 or email [SupportTen@salford.gov.uk](mailto:SupportTen@salford.gov.uk)