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## Registered Providers (RP's) of social housing

Local Authorities no longer own/ provide **social housing**. Almost all social housing is now provided by a **Registered Provider (RP)** which you may know as a Housing Association. Contact details of most social landlords in Salford can be found at:

[www.salford.gov.uk/housing/find-a-home-including-social-housing/renting-a-home/housing-associations/](http://www.salford.gov.uk/housing/find-a-home-including-social-housing/renting-a-home/housing-associations/)

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## Getting a home

All social housing in Salford is allocated via a central point at the Salford Housing Options Point (SHOP). This can be found at:

<https://www.salfordhomesearch.co.uk/default.aspx>

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## Purpose of RP's

RP's all seek to provide safe & secure homes for people. They do everything possible to ensure people do not lose their home. It is not in anyone's interest to see someone become homeless. When people get into difficulties they help & support them to get back on track.

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## What RP's do

RP's are large varied organisations. They do much more than 'bricks and mortar'. They provide a whole range of 'wrap around' services from dealing with anti-social behaviour to supporting people to sustain their tenancy so they do not lose their home.

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## Partnership Working

People often have very complex issues e.g. financial difficulties, mental/physical health, substance misuse etc. If we cannot assist a person directly, we will work with partners and signpost for help. RP's don't generally move people around (the mythical 'management move'). RP's need to work with partners to ensure people stay safe in their home & **sustain** their tenancy.

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## Your role

It's good to talk!

Please be aware of the RP's in the local area.

Please always check the tenure of your client/customer. If they are an RP tenant, please make contact at the earliest opportunity if issues arise.

If in any doubt just pick up the phone or send an email and say hello. Your RP would love to hear from you.

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## Early Intervention

The earlier RP's can get involved the better, as they can work alongside/with partners to deal with any difficulties or issues the person is facing. RP's do all they can to **sustain tenancies** i.e. keep people safe & secure in their home. Experience from serious case reviews shows there is often minimal or no contact with the RP. A co-ordinated multi agency approach may prevent a tragedy from occurring.

