

# The Salford Standard for Listening 7 Minute Briefing

## **1. Intro**

The Salford Safeguarding Children Partnership's 'Making a Difference' Project aims to hear what young people are saying, to learn from what they tell us and to make sure their views influence the way that services work with children and their families.

## **2. We Listened**

Young People have shared their time, views and ideas generously in great work co-produced with different services in Salford e.g. Route 29, Ambitions for Health and Wellbeing. Their views and voices are heard through conversations, consultations and working partnerships such as Salford Youth Council, Voice of the Child, Fight for Change Council, YouCan, Hear our Voice.

## **3. What Matters?**

Young People have told us what matters to them and what they want from the people they work with:

***“Being heard – listened to” “Talk to us, take us seriously” “Listen & show you’re listening”***

***“Care and show it – show it through your expressions, face, voice, body language”***

## **4. What Matters continued**

***“You have to trust people and they have to trust you”***

***“It’s good to be listened to and when they double check I know they have heard what I said”***

***“I feel like a newborn baby having to start again repeating myself.... if your worker changes they should know basic information”***

## **5. We heard & responded**

We listened to what matters and developed [The Salford Standards for Listening to children, young people and families.](#)

We checked with young people, parents and workers that we had understood and reflected their views in The Standards.

## **6. What can you do?**

Read and familiarise yourself with the standards. Adopt The Standards within your work with families. Share The Standards with the children and families you work with so they know what they can expect from you and understand how their views are valued.

## **7. What next?**

SSCP 'Views and Voice' training will support implementation of the Standards

We will follow up implementation by asking young people & families how well are we are doing?

Feedback, comments and ideas about the Standards and how you are using them are welcome: [sscp@salford.gov.uk](mailto:sscp@salford.gov.uk)

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### **Additional Information**

Visit: <https://safeguardingchildren.salford.gov.uk/>

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