

Organisation	SSCB
Lead Officer:	Simon Westwood, Independent Chair

No	Recommendation	Key Actions	Key Outcome	Lead Officer	Date
1	All health professionals when taking initial histories should explore a family's previous experiences of health, as well as the family composition, the support network available for the family and parent/s and other needs of the family in relation to housing, monetary needs, health needs etc. when needed.	Seek assurance from all health agencies involved in the SCR regarding assessment process/ recordings.	<ul style="list-style-type: none"> Holistic child and family health assessments. Professionals understand the needs of the parents and are better able to understand what effects their decisions/ why they are resistant. 	Designated Nurse Safeguarding Children & LAC, Salford CCG	May 2017
2	The SSCB in conjunction with the Regional network and its partner's needs to ensure all its procedures and training includes complex health issues when relating to disability.	<ul style="list-style-type: none"> Review the SSCB children with disabilities course and embed learning into relevant training. Consider implementing a complex health seminar. 	Professionals recognise children with complex health issues e.g. short gut syndrome are disabled and should be considered a CIN (Children Act 1989)	Chair of SSCB Strategic Training Subgroup and SSCB Training Coordinator	March 2017 May 2017
		<ul style="list-style-type: none"> Review and update the Greater Manchester Children with Disabilities Policy 		SSCB Business Manager and CwD Team, Children Services	August 2017 (Update 10)
3	All Section 85 notifications of prolonged admissions to hospital of a child with a disability or with a complex chronic health condition should lead to an assessment of need by the Local Authority.	<ul style="list-style-type: none"> Disseminate a briefing note to the Bridge/Duty and Assessment/ Children with Disabilities (CwD) Teams Seek assurance this is discussed in team meetings Embed into internal policies 	Children with long-term illness/ impairment are CIN (Children Act 1989) and receive an assessment of need at the earliest opportunity. This should consider siblings.	Head of Service - Integrated Social Work	April 2017 June 2017 July 2017
4	SSCB health partners need to ensure multi-agency participation is an explicit requirement at discharge planning meetings where a child has complex health needs or a disability.	<ul style="list-style-type: none"> Disseminate and embed the Greater Manchester hospital discharge Guidelines for Vulnerable Children Seek assurance from all health partners involved in the SCR (SRFT and CMFT) that the policy has been embedded in practice. 	<ul style="list-style-type: none"> Timely communication between health partners. A Lead Professional is allocated to the child and family at the earliest point. 	Designated Nurse Safeguarding Children & LAC, Salford CCG	April 2017 June 2017

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5	The SSCB partners need to develop pathways for counselling and support provision and ensure the level of service meets the population need and the needs of parents and carers of children with complex health needs and/or disabilities across Salford.	<ul style="list-style-type: none"> Ensure the SEND work stream considers parental counselling and support. Agenda the Child R report at the CwD test case (0-25 Pilot) meeting CwD test case multi-agency panel (MAP) to develop pathways for counselling and support provision CwD test case pathfinder to include clear pathways to support and provision 	Practitioners are aware of what support provision is available for parents/carers of children with complex health needs and/or disabilities and they report it is sufficient	Head of Service - SEN and Complex Needs, Children's Services and Assistant Director Public Health/Children Nursing	April 2017
					May 2017
					July 2017
					October 2017
		<ul style="list-style-type: none"> Review the CwD Teams 'Carers Assessment' to ensure it consider parents/carers need for counselling and additional support Review the internal policy regarding Children and Young People Aged 0-25 with Special Educational Needs and Disabilities, Section 13: Parent Carers of Disabled Children 	<ul style="list-style-type: none"> Local authorities have a duty to carry out a needs assessment for parents or carers of a disabled child under the age of 18. A record should be made that the parents were offered the assessment and turned this down. 	Head of Service - Integrated Social Work	May 2017
Ensure the 'Local Offer' links to counselling and support provision for parents/ carers	Local Offer is kept up to date and reflects what local people need.	Head of Partnerships, Children Services	July 2017		
CwD test case MAP to seek assurance/evaluate the effectiveness of local counselling and support service provision	Service provision meets the needs of parents and carers of children with complex health needs and/or disabilities across Salford.	Head of Service - SEN and Complex Needs, Children's Services and Assistant Director Public Health/Children Nursing	October 2017		
6	SSCB to ensure that policies set an expectation that professionals working with complex child health cases and those where there are barriers to open dialogue and challenge discuss this in	<ul style="list-style-type: none"> Seek assurance from statutory partner agencies regarding their Supervision Policy Review the Greater Manchester Children with Disabilities Policy 	To ensure clarity about professional roles in complex health cases, promoting objectivity and challenge from all agencies.	SSCB Business Manager	June 2017
				SSCB Business Manager and CwD Team, Children Services	August 2017 (Update 10)

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	safeguarding supervision and ensure concerns are shared with lead professionals, and that Family Assessment guidance provides consistent advice that links to the 'threshold of need' and 'Uncooperative families' Greater Manchester policy.	<ul style="list-style-type: none"> Review the Greater Manchester Dealing with Persistent Non-Engagement with Services by Uncooperative Families policy to ensure it includes 'non traditional resistant families' 			August 2017 (Update 10)
		<ul style="list-style-type: none"> Agenda at Team Meetings within Early Intervention & Prevention. Review the Family Assessment /TAC escalation policy/flowchart Review Family Assessment/TAC multi-agency training 	Consideration is given to the likely impact on the child and family if a Family Assessment/ TAC is refused and/or the need to hold a professionals meeting.	Head of Service-Integrated Social work, EIP Service Manager, Family Assessment Co-ordinator.	April 2017
7	A system needs to develop whereby Health Visitors working with children with complex needs/disabilities, who have school age siblings, are required to inform the appropriate school nurse	Communication pathways will be developed between nursing and Allied Health Profession services in the community	<ul style="list-style-type: none"> Practitioners are aware of other service involvement with children and their families Professionals have a holistic assessment of needs 	Assistant Director of Nursing – Safeguarding, Salford Royal NHS Foundation Trust	June 2017
8	Children Services to consider how CAFASS assessments can be shared across relevant partner agencies and with parents.	<ul style="list-style-type: none"> Agenda at Service Managers and Social Work Team Meetings. 	Outcomes and plans from CAFASS are shared with professionals/parents enabling challenge of the assessment or escalation of concerns.	Head of Service-Integrated Social work and prevention and Social Work Service Managers	April 2017
		<ul style="list-style-type: none"> To discuss how Social Workers ensure the plan leading from a CAFASS is routinely shared with the lead professional and with parents. 			May 2017
		<ul style="list-style-type: none"> Briefing note to social work staff to ensure minutes of Child Protection Conferences and Child in need meetings are routinely shared with partner agencies and parents. 			May 2017
9	It should become routine practice that the children's social care representative in attendance at the strategy meeting informs the Lead Professional regarding serious incidents in order they can	Review the internal and Greater Manchester Strategy Discussions Policy with a view to developing a local pathway regarding notification of serious incidents.	When there are child protection concerns there is consistent notification of incident.	Head of Service-Integrated Social work	May 2017 August 2017 (Update 10)

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	inform all the professionals involved. See Recommendation 12&13.				
10	Local Authority to review the current practice regarding children living in hospital provision (Section 85 notifications) and provide an assurance report to the SSCB regarding how robust the process is.	<p>NB This is about the response to the S.85 notification.</p> <ul style="list-style-type: none"> Audit & report to the SSCB on the assessments completed following S.85 notifications coming to the Bridge (Recommendation 3) 	<ul style="list-style-type: none"> All S.85 notifications should lead to a Family Assessment to determine the child's needs. SSCB satisfied the child's welfare is adequately safeguarded and promoted. 	Head of Safeguarding-Safeguarding Children and Quality Assurance Unit	September 2017
11	SSCB health partners to agree a process to ensure all children with ongoing complex health and developmental needs are referred to Community Paediatricians before discharge from secondary/tertiary hospitals.	<ul style="list-style-type: none"> Disseminate and embed the Greater Manchester hospital discharge Guidelines for Vulnerable Children. Seek assurance from all health partners involved in the SCR that the policy has been embedded in practice. Develop a Salford pathway/process map regarding the referral to a Community Paediatrician for all children with ongoing complex health and developmental needs 	<ul style="list-style-type: none"> Satisfied the process is robust. Referrals are initiated by health staff. Support for children with complex health needs/ disabilities meets their needs. 	<p>Designated Doctor Safeguarding Children, Salford CCG</p> <p>Designated Nurse Safeguarding Children & LAC, Salford CCG</p>	<p>May 2017</p> <p>June 2017</p> <p>June 2017</p>
12	SSCB to agree with member agencies a consistent process for identifying the Lead Professional and the responsibility for the various functions of the Lead Professional.	<ul style="list-style-type: none"> Facilitate a Practitioner workshop Develop and implement a Lead professional handbook. (Link to Rec 6 regarding uncooperative families) Review training with reference to lead professional e.g. foundation training 	<ul style="list-style-type: none"> Lead Professional (LP) is allocated to the child and family at the earliest point. LP is single point of contact, co-ordinates appointments, and information sharing between services. 	<p>Child R Lead Reviewer</p> <p>SSCB Business Manager</p> <p>Chair of SSCB Strategic Training Subgroup and SSCB Training Coordinator</p>	<p>March 2017</p> <p>May 2017</p> <p>May 2017</p>
13	The SSCB with the support of the Police, to develop multi-agency guidance for staff on their engagement with parents during criminal investigations e.g. the	<ul style="list-style-type: none"> Develop and implement guidance for partner agencies who continue to work with families who are subject to 	<ul style="list-style-type: none"> When there are child protection concerns practitioners are immediately notified of 	SSCB Business Manager, Detective Sergeant, SCR Unit, GMP and Deputy Head of	September 2017

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	do's and don'ts of discussions regarding their situation.	criminal investigations when the agency is not directly involved in the investigation.	<p>the incident/ criminal investigation.</p> <ul style="list-style-type: none"> • Professionals know what support they can offer parents whilst not compromising any on-going investigations. 	Children and Families Services, Legal Division	